



Education and Support Directory

Internal Support Services

These services can be provided by Tom Price & Sons to all learners on request:

- Pre-enrolment materials
- Learning materials in large print
- Contextualised skills practice and assessment scenarios to meet learner needs
- Consultation with Tom Price & Sons trainers and assessor
- Reasonable adjustment during assessment
- Limited language, literacy and numeracy support.

Should you wish to speak with somebody directly in our team for support, please contact Robert Price via 9726 0812 or robert@tpstraining.com.au.

External Support Providers

For general information and the most current referral service visit www.disability.wa.gov.au.

| Name | Service and Contact |
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| National Disability Services PO Box 184 Northbridge WA 6865 | Operates services for Australians with all types of disabilities Phone: 08 9242 5544 Web: https://www.nds.org.au/ Email: ndswa@nds.org.au |
| National Relay Service Level 2 10 Mallett Street Camperdown NSW 2050 | A phone solution for people who are deaf or have a hearing or speech impairment 24 hours relay call numbers: TTY/voice: 1800 555 660 Speak & listen: 1300 555 727 SMS: 0423 677 767 Web: https://relayservice.gov.au/ Email: helpdesk@relayservice.com.au |
| Reading Writing Hotline TAFE Sydney Institute PO Box 707 Broadway NSW 2007 | Assistance with LLN - reading, writing and basic maths. Can provide information on local classes, help by mail or computer, finding teachers and other people who can help, websites and books to help people to learn. Phone: 1300 655 506 Web: https://www.readingwritinghotline.edu.au/ Email: rwhotline@det.nsw.edu.au |

| Name | Service and Contact |
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| Skilling Australia - Skills for Education and Employment Department of Education & Training (Federal) | A program to help develop speaking, reading, writing or basic maths skills to improve the chances of getting and keeping a job Phone: 13 38 73 Web: https://www.education.gov.au/skills-education-and-employment |
| Skills Support for Individuals Department of Education & Training (federal) | List of assistance services Web: https://www.education.gov.au/skills-support-individuals |
| TIS Translation and Interpreting Service TIS National GPO Box 241 Melbourne VIC 3001 | Provide phone or on-site interpreters Immediate phone interpreting: 131 450 ATIS Voice phone interpreting: 1800 131 450 Pre-booked phone interpreter: 1300 655 081 Web: https://www.tisnational.gov.au/ For appropriate email address visit: https://www.tisnational.gov.au/en/Help-using-TIS-National-services/Contact-TIS-National |
| Trade Recognition Australia Department of Education & Training (federal) GPO Box 3022 Canberra ACT 2601 1300 360 992 | Skills assessment services provider specialising in assessments for people with trade skills gained overseas or in Australia for the purpose of migration and skills recognition Web: http://www.tradesrecognitionaustralia.gov.au/Pages/default.aspx Email: traenquiries@education.gov.au |
| Adult Multicultural Education Services (AMES) | Support services for adults from diverse cultural backgrounds Phone: 13 26 37 Web: https://www.ames.net.au/ Email: Enquiry form via webpage |
| Australian Dyslexia Association | Assistance for people with dyslexia Western Australia Support Group Phone: 0410 850 185 Email: Dyslexia.association@gmail.co Web: http://dyslexiaassociation.org.au/ |

| Name | Service and Contact |
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| Activ Foundation 3287 Cambridge Street Wembley WA 6913 | Can support people to enrol in courses to build skills and knowledge. Carers can attend class with client. South West Phone: 08 9791 3456 Mobile: 0419 968 094 Web: https://www.activ.asn.au/ Email: customerengagement@activ.asn.au |
| Life Without Barriers | Disability support Aboriginal and Torres Strait Islanders Refugees and asylum seekers Mental health and housing Support for older people Children and young people Phone: 1800 935 483 Web: http://www.lwb.org.au/ Email: yourlwb@lwb.org.au |
| Disability Services Commission - WA Government Bunbury coordinator: 16 Symmons St Bunbury WA 6230 | Provides information, support and services to people with a disability and their families. List of support services. Phone: 1800 998 214 Phone: 6167 7974 Web: http://www.disability.wa.gov.au/ Email: dsc@dsc.wa.gov.au |
| Adult Migrant English Program Service Provider Department of Education & Training (federal) | AMEP provides up to 510 hours of English language tuition to eligible migrants and humanitarian entrants. Eligibility requirements apply Phone: 13 38 73 Web: https://www.education.gov.au/adult-migrant-english-program-0 Email: skilling@education.gov.au |
| South Regional TAFE 930 Robertson Drive Bunbury WA 6230 | Adult Migrant English Program service provider Phone: 9780 7348 Phone: 1800 862 166 Web: http://www.southregionaltafe.wa.edu.au/courses/study-types/amep Email: amep@srtafe.wa.edu.au |

| Name | Service and Contact |
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| Read Write Now Locked Bag 6 Northbridge WA 6865 | Volunteers provide free one to one assistance to adults who want to improve reading, writing, spelling, maths or IT skills. WA based, tutoring offered throughout WA including Bunbury and the South West. Phone: 1800 018 802 Phone: 9427 1393 Web: http://www.read-write-now.org/ |
| Adult Literacy Team | The adult literacy team represents the interests of individuals who may need or want to improve their literacy and numeracy skills. Phone: 08 6212 9715 Web: http://www.dtwd.wa.gov.au/training-providers-and-schools/vet-lln Email: literacy@dtwd.wa.gov.au |
| Multicultural Services Centre of WA 9A Wittenoom Street Bunbury WA 6230 | Support for people with diverse cultural or linguistic backgrounds Phone: 9791 5281 Web: http://mscwa.com.au/ Email: admin@mscwa.com.au |
| Mission Australia WA 17B Halley Road Balcatta WA 6021 | Support for people needing assistance with employment, skills or training Phone: 9225 0400 Web: https://www.missionaustralia.com.au/ Email: Enquiry form via website |
| WA Deaf Society 46/5 Aberdeen St East Perth WA 6004 | Information, referral, education and support services. Auslan and sign language interpreters Phone: 9441 2677 TTY: 9441 2655 Mobile: 0410 017 540 Web: http://www.wadeaf.org.au/ Email: wadeaf@wadeaf.org.au |
| Senses WA PO Box 143 Burswood WA 6100 Also: 2/89 Duchess St Busselton WA 6280 | Provides individualised support for people with disability. For new services Phone: 1300 111 881 General enquiries Phone: 08 9473 5400 Web: https://www.senses.org.au/ Email: Enquiry form via website |

| Name | Service and Contact |
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| VisAbility Lotteries House 99-101 Victoria St Bunbury WA 6230 | Support services and products for people who are blind Phone: 1800 847 466 Phone: 9311 8202 Web: https://www.visability.com.au/ Email: info@visability.com.au |
| Australian Counselling Association PO Box 88 Grange Qld 4051 | Search engine to find local counsellor Web: https://www.theaca.net.au/ Email: Enquiry form via website Phone: 1300 784 333 |
| Indigenous Initiatives | Initiatives and policies for Aboriginal and Torres Strait Islanders Web: http://www.indigenous.gov.au/ Email: Enquiry form via website |
| Beyond Blue PO Box 6100 Hawthorn VIC 3122 | Support for mental health, depression and anxiety Phone: 1300 224 636 Admin: 03 9810 6100 Web: https://www.beyondblue.org.au/ Email: Enquiry form via website |
| Lifeline PO Box 173 Deakin ACT 2600 13 11 14 | Support for suicide prevention, people in crisis, help with emotional wellbeing. Admin: 02 6215 9400 Web: https://www.lifeline.org.au/ Email: Enquiry form via website |
| Anglicare WA Hudson Road Family Centre 95 Hudson Road Withers WA 6230 | Aboriginal communities Disability support Mental health Financial assistance Phone: 1300 11 44 46 Phone: 9720 9200 Web: https://www.anglicarewa.org.au/ Email: info@anglicarewa.org.au |